Biography

Shannon Crum began her career with TxDOT in September 2004 when she joined the Transportation Planning and Programming Division’s County Road Inventory program. She was promoted to Director of Data Management in February 2005. In 2009 she assumed responsibility for coordinating the preparation of the annual listing of most congested roadways in Texas. In 2012, she became the director of TxDOT’s Research and Technology Implementation office. Crum graduated from The University of Texas at Austin in 1992 and received a Ph.D. in geography in 2000.